



Terms and Conditions

These terms and conditions relate to residential courses at Coombe Farm Studios. Separate terms and conditions relate to the Pottery Hub and all other activity at Coombe. For those terms please refer to your separate agreements or email lara@coombefarmstudios.com

COURSE DEPOSITS

All course deposits are non-refundable and non-transferrable. We therefore suggest you take out adequate travel insurance to cover you in the event that you are unable to attend your course. Once your deposit has been received your booking will be processed and you will receive confirmation of your course place.

BALANCE OF FEES

The remaining balance of your course fees are due in full three weeks before the course starts. These are also non-refundable and non-transferrable. If you do not pay the fees within the balance deadline your course place may be released and your deposit will not be refunded or transferrable.

CANCELLATION BY YOU

If you cancel your course before the balance of fees are due your deposit will not be refunded to you and you will not be liable for the payment of the rest of your course fees.

If you cancel your course after the balance of fees have been paid they are non refundable and non transferrable hence **we strongly recommend you take out adequate travel insurance to cover you in the unfortunate event that this occurs.** According to The Good Shopping Guide to ethical insurance the environmental report criteria of their methodology is how they evaluation the environmental commitments of the largest insurance companies in the UK and Aviva receives the top ethical rating for ethical insurance companies. You can sign up for their single trip insurance [here](#)

CANCELLATION BY US

Cancelling a course or a course place is very rare. However in the event that we do cancel or postpone your course, or your course place, including in the event of covid19 lockdowns we will give you the following options;

- a) The same course at a new date (where possible)
- b) Transferring to another course at Coombe
- c) A full refund.

Cancellations may occur due to unforeseen circumstances including covid19 lockdowns or due to courses being undersubscribed (which is rare)

I wish we could be more flexible with cancellations but we are a teeny tiny family business so it's just not possible to offer refunds

If you have any queries about the above, please don't hesitate to contact us on 01803 722 352 or lara@coombefarmstudios.com